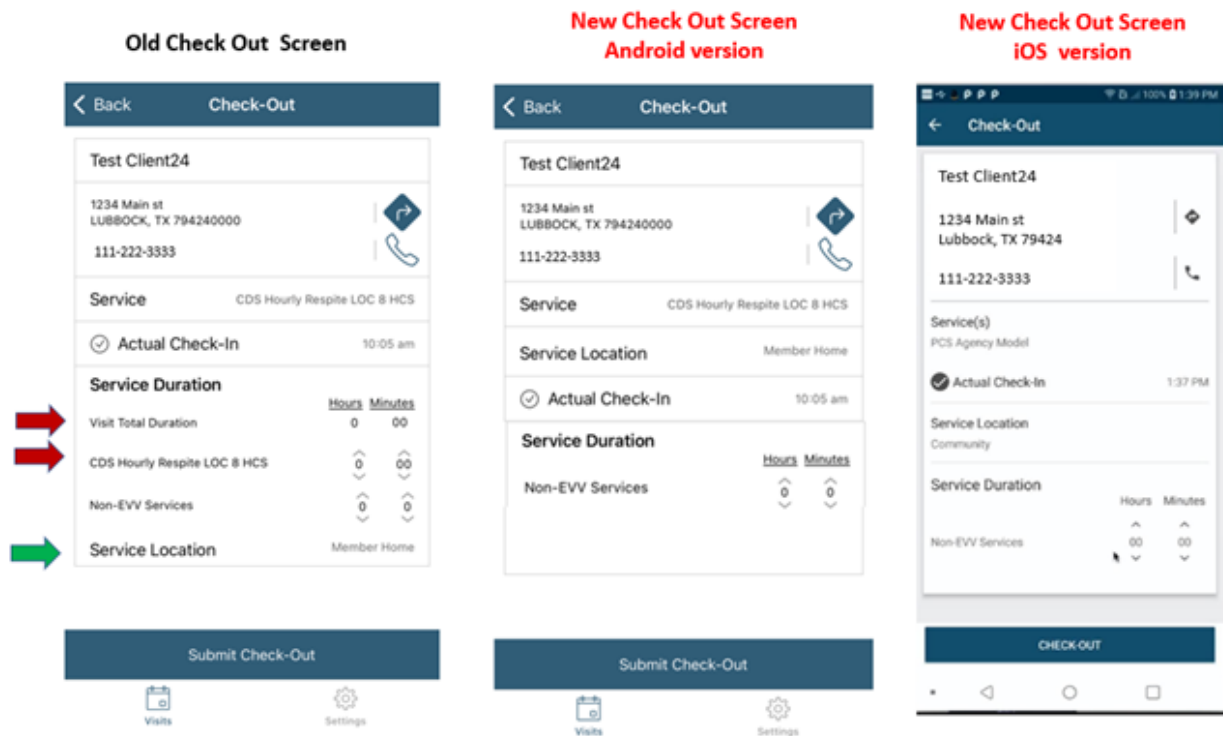


AuthentiCare Mobile Application was enhanced and version 2.0.8 is now available in the Google Play Store and Apple Store. All mobile users will be prompted to upgrade. Below is a summary of the changes and important information on how to download the new mobile version.

What has changed?

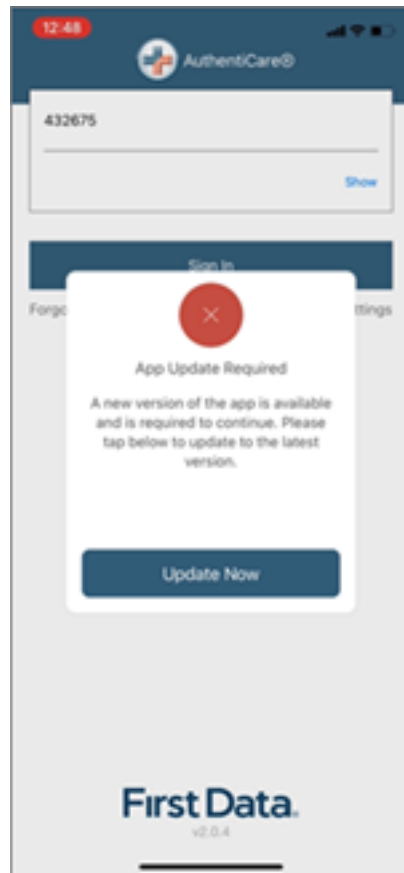
The mobile check out screen for single services has been modified.

- Users will no longer be able to adjust the duration for a single EVV service but will still be able to enter duration for Non-EVV services
- The service location (example: member home) has been moved above the **Service Duration** for easier viewing.



How to download the new application:

In order to continue daily EVV activities, **ALL** AuthentiCare Mobile Application users will be prompted, as shown in the screenshot below, to upgrade to the latest version 2.0.8. Previous versions of AuthentiCare Mobile Application will not be available.



Mobile users can select the Update Now button or download the latest version of AuthentiCare Mobile Application using the instructions below:

- On your device, open Google Play Store or the Apple Store
- Search or browse for AuthentiCare Mobile Application v 2.0
- Select AuthentiCare 2.0
- Select Install
- Follow the on-screen instructions to complete the download
- Log in with existing login credentials

For any further questions or concerns please contact AuthentiCareTXSupport@firstdata.com or call **877-829-2002**

Thank you,
AuthentiCare Team